

Services Price List – April 2020



Emergency Services

Virus Removal	At home £N/A	In store £99.00
PC Repair - *Assessment	At home £55.00	In store £35.00
PC Repair – Repair	At home £99.00	In store £75.00
Printer Problems - *Assessment	At home £55.00	In store £35.00
Printer Problems – Repair	At home £N/A	In store £75.00
Notebook Repair - *Assessment	At home £55.00	In store £35.00
Notebook Repair – Software	At home £99.00	In store £75.00
Notebook Repair – Hardware	At home £N/A	In store £99.00
Networking Issues	At home £65.00	In store £40.00
Data Recovery	At home £N/A	In store £60.00†
Remote Support – 30 mins		£50.00
60 mins		£80.00

* Assessment fee is deducted from the final bill if the customer proceeds with the repair
† Includes data transfer in store and professional data recovery assessment if required.
Fees for professional data recovery range from £250 - £750, in addition to the £60.00

PC/Notebook Clean up, Upgrade & Installation Services

Clean Up & Update	At home £65.00	In store £40.00
Software Installation (per item)		
Operating System U/G	At home £99.00	In store £75.00
Other Software Install	At home £40.00	In store £25.00
Hardware Installation (per item)		
Memory, Additional HDD, i/o card with little or no s/w	At home £40.00	In store £25.00
Internal or External item with software install & configuration		
	At home £60.00	In store £40.00
File Transfer	At home £60.00	In store £40.00
Second or Subsequent Visit	At home £40.00	
E-Mail Transfer	At home £60.00	In store £40.00
Second or Subsequent Visit	At home £40.00	

Home Networking Setup

Router & 1 Device	At home £75.00	In store £N/A
Additional Devices (each)	At home £25.00	In store £N/A
New PC / Laptop Setup	At home £99.00	In store £65.00

Training

PC Training (Windows/Office)	At home £60.00 per hour	In store £50.00 per hour
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MAC Services

Clean Up & Update	In store £55.00
Software Installation (per item) Operating System U/G	In store £85.00
Other Software Install	In store £30.00
Hardware Installation (per item) Memory, Additional HDD, i/o card with little or no s/w	In store £30.00
Internal or External item with software install & configuration	In store £50.00
File Transfer	In store £50.00
E-Mail Transfer	In store £50.00
MAC Training	In store £ tba

Smart Devices

Clean Up & Update	In store £40.00
Software Installation (per item) Operating System U/G	In store £40.00
Other Software Install	In store £25.00
Hardware Installation (per item) Memory, Additional HDD, i/o card with little or no s/w	In store £30.00
Internal or External item with software install & configuration	In store £40.00
File Transfer	In store £45.00
E-Mail Transfer	In store £45.00

Delivery & Collection Services

Courier Collection & Return	£30.00
Engineer Disconnect & Reconnect	£60.00

Any hardware or software required to complete the repair is addition to the service charge

All prices are inclusive of vat @ 20%
Payment accepted by cash, cheque or most major credit cards